

Decision Maker: Care Services Portfolio Holder

For Pre-Decision Scrutiny by the Care Services PDS Committee on:

Date: 26th June 2014

Decision Type: Non-Urgent Executive Non-Key

Title: CARE SERVICES PORTFOLIO PLAN PRIORITIES
JUNE 2014 - MAY 2015

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Chief Officer: Terry Parkin, Executive Director of Education, Care & Health Services

Ward: All Wards

1. Reason for report

This report presents the PDS Committee with the most recent update on progress with the Care Services Portfolio Plan Priorities for 2013/14 and the draft Portfolio Plan Priorities for 2014/15 (Appendix A) for consideration and comment.

2. **RECOMMENDATIONS**

The PDS is asked to:-

- a) Note the progress made against the actions in the 2013/14 Portfolio Plan
- b) Comment on the draft Care Services Portfolio Plan for 2014/15

The Portfolio Holder is asked to-

- a) Agree the 2014/15 draft Care Services Portfolio Plan

Corporate Policy

1. Policy Status: Existing Policy:
 2. BBB Priority: Children and Young People Supporting Independence:
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Financial

1. Cost of proposal: Not Applicable:
 2. Ongoing costs: Not Applicable:
 3. Budget head/performance centre: Education, Care Services and Health department
 4. Total current budget for this head: £122.117m
 5. Source of funding: ECS Approved Revenue Budget 2013/14
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Staff

1. Number of staff (current and additional): 794.44
 2. If from existing staff resources, number of staff hours: N/A
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Legal

1. Legal Requirement: None:
 2. Call-in: Applicable:
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Customer Impact

1. Estimated number of users/beneficiaries (current and projected): All residents of the borough
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Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

3. COMMENTARY

Draft priorities for the Care Services Portfolio Plan 2014/15

- 3.1 The draft 2014/15 Care Services Portfolio Plan develops the four key priorities established in 2013 aimed at 'supporting improved quality of life through encouraging high aspirations, maximising independence, promoting healthy lives and protecting the most vulnerable'.
- 3.2 These four priority outcomes remain aligned to the national areas covering housing, adults and children's social care, and reflect the Government's outcome frameworks for these services. They take account of the new vision for adult social care services as defined by the Care Bill 2013 in which fundamental reforms are proposed as to how the law on adult social care will work, prioritising wellbeing, highlighting the importance of prevention and postponement of the need of basic care and support, and putting people in control of their care and support.

Outcome 1: Ensuring the **health and wellbeing** of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs

Outcome 2: Maximising **independence** and reducing the need for care and support

Outcome 3: Ensuring that people have a **positive experience** of care and support

Outcome 4: Ensuring children and young people are **safe within the community**, and adults and older people whose circumstances make them vulnerable are **protected from avoidable harm**

These Priority Outcomes are underpinned by supporting aims to promote the health and wellbeing, independence, and safety of service users, and ensure a positive experience of care and support.

Progress on the 2013/14 Care Services Portfolio Plan

- 3.3 Of the 44 actions to be progressed during the year, 41 have been achieved with 3 actions requiring more work in 2014/15. Where work continues in the 2014/15, this has been factored into the current plan.
- 3.3.1 In terms of direct impact for our adult and children social care service users, the highlights are:
- Prevented homelessness for more than 1,500 households
 - Supported over 20 pupils to become independent travellers opening up opportunities to participate in further and higher education, work experience/employment opportunities
 - Reduced the length of time for which children are subject to care proceedings by 18 weeks to 24 weeks
 - Supported 82% of our service users aged 65+ discharged from hospital with a reablement/rehabilitation package to remain in their own home 91 days after discharge
 - Worked in partnership through the ProMISE programme (Proactive Management of Integrated Services for the Elderly), to train 216 carers in the identification of Urinary Tract Infections (UTI). With 62 hospital admissions subsequently avoided.
 - Developed support plans for 50 service users who would ordinarily have been referred directly to a day centre in partnership with Vibrance (a not for profit organisation with expertise in self-directed support).

- Hosted the first adult and children's stakeholder conferences bringing together over 180 representatives of the voluntary sector, community groups, service users, carers and health professionals to shape business planning and priorities for the future
- Through the Virtual Service User Panel, directly reached 1,400 Adult Carers with the on line carers survey
- Consulted with over 250 young people and parents to develop the youth strategy
- Launched Phase 2 of the Local Offer accessible on line directory of services for children, families and young people with Special Educational Needs (SEN), receiving 5,880 page views

3.3.2 Areas that Remain a Challenge

- a) The aim to minimise the use of temporary accommodation for people who are homeless, has been the most significant challenge for the Care Services Portfolio. Despite acquiring an additional 143 housing units, and the innovative work at Bellegrove, it has not been possible to keep pace with the current level of homelessness and spiralling prices across London. The use of temporary accommodation remains above our aim of having fewer than 438 people in temporary accommodation, with 824 people in such accommodation at the end of March 2014. Members will be aware that this priority has been the subject of separate reports to Care Services PDS and regular progress reports will continue through the housing performance reports, and the budget monitoring. A full update on Housing Needs Priorities can be found on this agenda under item CS 14044.
- b) The numbers of nursing care placements has remained fairly constant during the year with average numbers being 10 FYE below the budget of 244 places. Although residential placements have also reduced during the year as a result of the new capacity at the Extra Care Housing schemes at Regency and Sutherland Courts, placements have been on average 22 FYE above budget of 309 places.
- c) Challenges remain to increase the number of in-house foster carers to a level that reflects the needs of all Bromley's children in care, including emergency, short-term and long-term placements, family and friends carers, children with disabilities and parent & child placements.

3.4 Key areas for the 2014/15 Portfolio will include:-

- Enhancing the service user offer to provide more choice and control
- Market testing service models to open up opportunities for integration and establish who is best placed to deliver services
- Strengthening the quality assurance and contract monitoring process through partnership working with the Clinical Commissioning Group (CCG)
- Supporting the transition of young people leaving care and moving into independent living, further/higher education and employment
- Improving permanency planning for Looked After Children
- Focusing on homelessness prevention by working in partnership and make best use of the supply and use of affordable housing
- Integrating into every aspect of Council life, the protection of the public's health, by tackling the causes of ill health, reducing inequalities, promoting health and health protection

3.5 Progress against Portfolio Priorities will be reported to the Care Services PDS at the half year stage. In addition many areas outlined above will also be reported to the PDS committee during the year as outlined on the PDS work programme.

4. POLICY IMPLICATIONS

4.1 The Plan reflects the priorities of the Care Services Portfolio.

5. FINANCIAL IMPLICATIONS

5.1 The four year financial forecast gives an overview of the key service and financial pressures facing the Council and identifies in detail the cost pressures facing Care Services

6. LEGAL IMPLICATIONS

6.1 There are no legal implications directly arising from this report. Any legal implications arising from the implementation of the various actions contained within the plan will be reported to the PDS Committee.

Non-Applicable Sections:	Personnel Implications
Background Documents: (Access via Contact Officer)	<p>Care Services Portfolio Plan 2013/14 Care Services Portfolio Plan 2013/14</p> <p>Care Services Portfolio Plan 2013/14 Half Year Update Care Services Portfolio Plan 2013/14 Half Year Update</p> <p>Care Services Portfolio Plan 2013/14 Half Year Update Appendix 1</p>

The PDS Committee and Executive have received a number of reports on areas covered within this report; the table below provides more details:

PDS Number	Meeting Date	Agenda Item	Report Title
CS 13003 (Exec)	12th June 13	8	Adoption Grant Drawdown
CS 12101 (Exec)	12th June 13	9	Change of Management arrangements for Council owned LD homes
CS 13008	18th June 13	8b	Housing Services 2013/14 priorities
CS 13009	18th June 13	9	Tackling Troubled Families - Update
CS 13020	3rd September 13	7a	Annual Report Bromley Adoption Agency
CS 13021	3rd September 13	7b	Fostering statement of purpose

PDS Number	Meeting Date	Agenda Item	Report Title
CS 13022	3rd September 13	7c	Care Services Portfolio Budget Monitoring
CS 13028	3rd September 13	7e	Short Breaks for Children with Disabilities - Gateway Review
CS 13032 (Exec)	11th September 13	8	Tackling Troubled Families Grant Drawdown
CS 13043	29th October 13	7g	Care Services Portfolio Budget Monitoring
CS 13045	29th October 13	9	Extra Care Housing Strategy Update
CS 13038	20th November 13	7d	Welfare Reform Budget Pressures
CS13049 (Exec)	20th November 13	11	Impact of the Care Bill and Future of NHS Funding
CS 14004	22 nd January 14	7b	Housing Services Priorities - Mid Year Update Housing Services Priorities - Mid Year Update (1) Housing Services Priorities - Mid Year Update (2)
CS 14005	22 nd January 14	7c	Framework Agreement for Children with Disabilities Service
CS 14006	22 nd January 14	7d	Day Opportunities and Respite for Older People
CS 14002	22 nd January 14	8	Draft 2014/15 Budget Draft 2014/15 Budget (1)
CS 14001	22 nd January 14	9	Budget Monitoring Budget Monitoring (1)
CS 14008	22 nd January 14	13	Quality Monitoring of Domiciliary Care, Care Homes and Children's Placements Appendix 1 Appendix 2 Appendix 3 Appendix 4 Appendix 5
CS 14009	22 nd January 14	14	Update on SEN Pathfinder Project and Children and Families Bill Appendix 1
CS 14025	11 th March 14	7a	Budget Monitoring 2013/14 Appendix 1
CS 14031	11 th March 14	11	Tackling Troubled Families